

# Open Source Template

- 22 states now using the OST

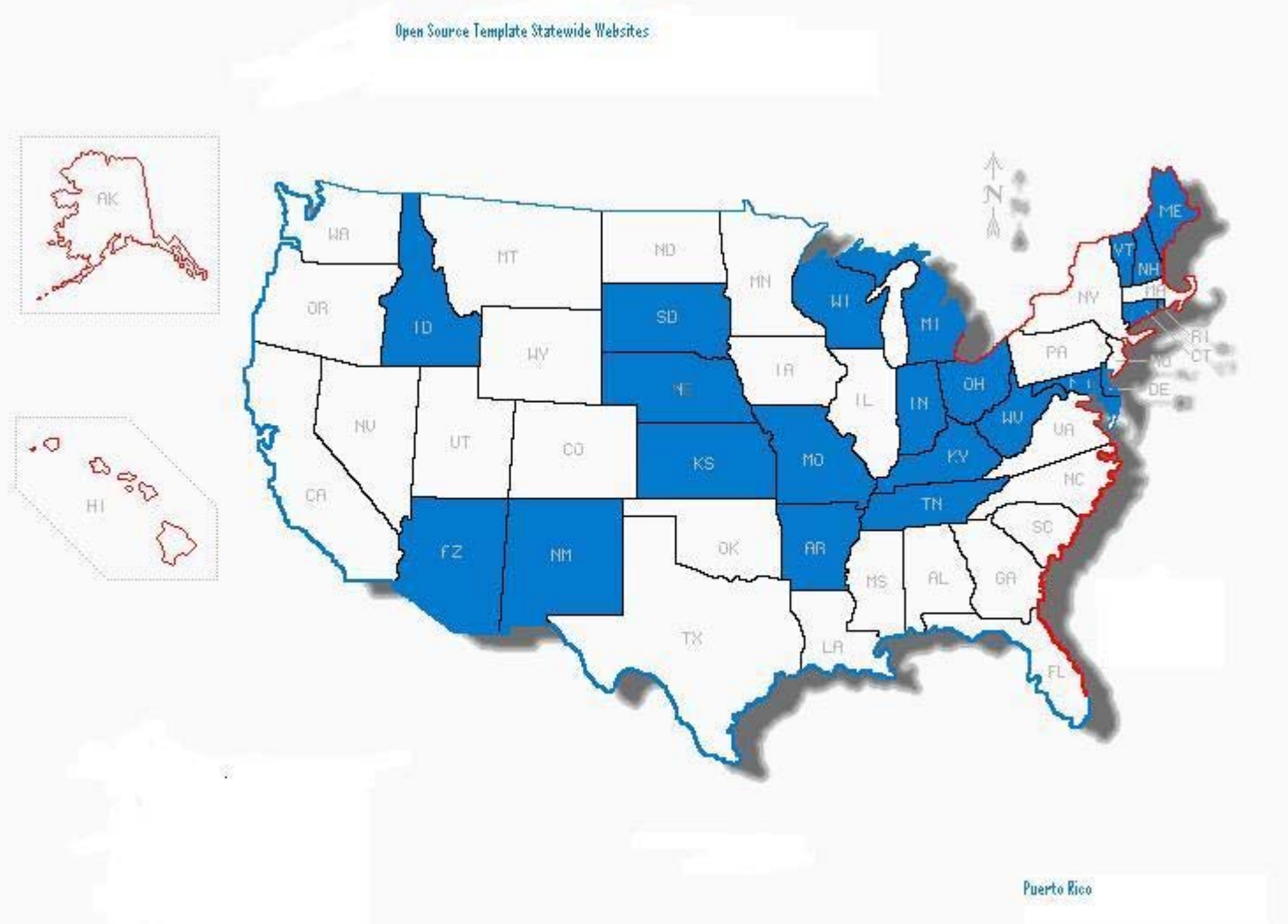
<http://www.kaivo.com/TIG>

## Other resources:

- Email list – [kaivo@lists.lstech.org](mailto:kaivo@lists.lstech.org)
- Workgroup with resources:

[http://www.lstech.org/workgroups/web\\_development/open\\_source\\_template](http://www.lstech.org/workgroups/web_development/open_source_template)

# All across the country

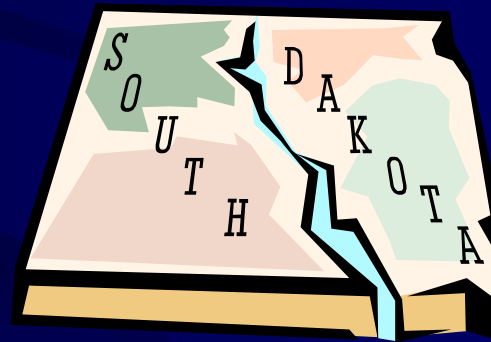


# Welcome 2 New States

- West Virginia



- South Dakota



# Brief Intro to the OST

- Open Source Template – Developed by Kaivo

## Components:

- Library (Public and Private)
- Legal Services/Helpful Organizations
- Events Calendar
- News
- Desk Reference (Attorney Directory)
- Jobs Database
- Discussion Groups
- Link Library
- Document Management System
- Membership and Security System

# Brief Intro to OST

- Components are Customizable
  - [Indiana Library- Divorce Information](#)
  - [Idaho integrated topic intro](#)
  - [Maine HelpMeLaw Smart Search](#)
- Can be shared among templates
  - Kaivo “shared stuff”
  - Open Source Component Library
  - Enhancements

# The Underlying Technology - Zope

- A content management system and application server platform
- Web-based (accessible via browser)
- Flexible/Extensible
- Written in Python language
- Originally developed by Zope Corp.
- Open Source

# Open Source

- Developed and maintained collaboratively by developers worldwide
- Lowest level of programming code (source code) available for others to use, enhance, redistribute
- Many products governed by licenses which prevent their redistribution for \$s (I.e. offered at no cost.)

# Training

Included in template:

- Tutorial Session on use of Admin functions
- Zope Management Interface (ZMI) Training for low-level management



# Hosting

- Kaivo (includes WebTrends reporting)
- External ISP or other hosting vendor
- Your Internal Servers

# Where We Are Today

- 17 sites live
- 3 sites completing development
- 2 sites beginning development
- 13 advocate sites live
- Enhancements complete and rolled out to test sites

# Client Side Components

Most popular client side components:

- Public Law Library
- Legal services or helpful organizations directory
- Events Calendar
- News

For a full description of each component:

<http://www.kaivo.com/Kaivo/TIG/Template>

To see examples of these components:

<http://www.kaivo.com/Kaivo/TIG/ExampleSites>

# Client Side Component Examples:

## Public Library:

Topic and Sub-topic Display: [Delaware](#)

Topics without sub-folders Display: [Idaho](#)

Instructions within Library: [Arkansas](#)

Extensive Customization with Html library documents and integrated right-hand menu:  
[Indiana Library- Divorce Information](#)

## Calendar:

List Display: [Ohio](#)

Calendar Layout: [Puerto Rico](#)

# Legal Services/Helpful Organizations

Indiana uses the basic component approach

Vermont separates by legal and non-legal organizations begins with list rather than search tool

HelpLine Search by county to access Hot Line phone number – also gives instructions on using the hotline.

TennHelp Listing of all human service organizations in the state. Built in conjunction with the Social Work Assoc.

# Homepage Highlights

## How to call for legal assistance:

- [Arkansas](#) - Link to hotline information – integrates website and makes it useful to service delivery
- [Delaware](#) – “New Clients Call” displayed on homepage
- [Nebraska](#) – “Do you need a lawyer”- this is highlighted on the homepage and subsequent information pages to ensure people know where to go if they need a lawyer.

# Homepage Highlights

- Public Library on homepage: Library topics display right on the home page, other components are displayed on top navigation
  - [Vermont](#)
  - [Ohio re-design](#)
- Home Page News:
  - [Maine HelpMeLaw](#)
- [Idaho](#) “How we can help you” – description of website

# Advocate Side Components

Most popular advocate side components:

- Private Library – Briefs, sample letters, motions, training manuals, forms
- Desk Reference – Attorney/Program directory – searchable by name, program or area or law.
- Training/Event Calendar



# Advocate Site Examples

- Delaware: “Plain Vanilla” Advocate Site
- Ohio
  - Public and private advocate side content
  - Pro Bono Page
- Arkansas
  - Multiple areas to access based on user name/password

# Advocate Side Security Options

- Wisconsin
  - Enhanced security system to allow user roles to see different content on the same page.
- Arkansas
  - User roles give access to different sections/pages

# Components for Pro bono Attorneys

[Volunteer Sign-up Form](#)

Online pro bono case descriptions and sign up forms: [Connecticut](#)

Separate Library or user role limits access to a portion of the library

# The Admin Side of the OST

- Built with a user interface for uploading content
- Can be configured for multiple administrators with access limited to certain areas.

# How are states using the admin options?

- Ohio: Pro bono coordinators, task force leaders and research attorneys have the ability to directly update calendars and post certain content.
- Staging feature: Users have the ability to upload events and documents but they are not published to the site until the administrator approves them.

# What Else are People Doing

- Tennessee is developing program pages that give each of the 4 regional programs a “site” on the template.
  - [www.laet.org](http://www.laet.org)
    - Legal Aid of East Tennessee controls content – can change this area of the site but cannot control or change the larger statewide components.
  - [www.malsi.org](http://www.malsi.org)
- Wisconsin has also incorporated other sites within their site:

[http://www.badgerlaw.net/Home/PublicWeb/VLP/VLP\\_Home](http://www.badgerlaw.net/Home/PublicWeb/VLP/VLP_Home)

# Related Projects

- **Research Request Tool** – Developed by Legal Aid of East Tennessee. Allows legal aid and/or pro bono attorneys to request research from law students via a sophisticated web-based system. -See it demo'd at the Exhibit Hall!
- **XML Project** – National Server to host shared national content.
- **Hot Docs** – Web-based document assembly program. In template development phase. For more info visit:
- **Multi-Lingual Support of OST** – In development stage through a grant to Middle Tennessee. Will support administration of multi-lingual documents on the OST.

# The OST Enhancement Grant

Funded by a 3<sup>rd</sup> year grant to Ohio. Their redesigned site is an excellent way to view the enhancements in action. [www.oslsa.org](http://www.oslsa.org)

- Enhancements 95% complete
- Roll-out to initial test states complete
- To learn more about the enhancements visit:

<http://www.kaivo.com/Kaivo/TIG/TemplateEnhancements>